Accessibility Guide

Parking and Drop-Off Points

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Accessibility Guide
Welcome

Welcome to the Petersen Events Center, a state-of-the-art, multi-purpose sports and entertainment facility which has been built to create a fan-friendly environment for all guests.

The Information contained in this guide highlights some of the features and services available at the Petersen Events Center for guests with disabilities. Should you have any additional questions or need further assistance during an event, please visit Guest Services located behind Section 118/119 on the Main Concourse. You can also contact Petersen Events Center Guest Services at 412-648-3078 or email pechelp@pitt.edu.

Accessible Parking (see map)

Events Other Than Men’s Basketball Games

The Bio Science Tower Garage (BST) garage is the closest accessible parking garage to the Petersen Events Center. The BST garage accessible entrance is diagonal to the front of the building on Terrace Street. A valid placard or license plate is required to park in the accessible spaces in this garage. All guests are encouraged to arrive early in an attempt to secure parking that best accommodates their needs.

Pitt Men’s Basketball games

Accessible drop-off and pick up for guests attending events at the Petersen Events Center should be made at either of the front entrances. A limited number of wheelchairs are available for transporting guests who are disabled to their seating location. Guests can be transported within the arena or through the_outside Concourse A. Non-Pitt Athletic events are sold through Ticketmaster. Both ticket offices are easily accessible for guests with disabilities. Accessible seating is available on all levels at the Petersen Events Center as shown on the map. There are at least 118 accessible seats, if one is available.

Accessible public pay phones are located in the Lobby of the Petersen Events Center.

Ticketing and Seating (see map)

Tickets for accessible seats are sold in the same manner and under the same conditions as all other ticket sales. The Panthers Ticket Office windows are located in the Main Lobby on Terrace Street. Only tickets for Pittsburgh Athletics events are sold through Ticketmaster. Both ticket offices are easily accessible for guests with disabilities. Accessible seating is available on all levels at the Petersen Events Center as shown on the map. These specific locations are designated as accessible using a wheelchair, and may be used by disabled guests (and a limited number of companions) who require the specific features of accessible seating due to a disability. Guests with mobility concerns can sit in limited mobility seating rows that require minimal stair climbing. Additionally, the Petersen Events Center has a number of designated aisle seats with retraceable or removable armrests. Guests who require accessible seating but who have tickets for non-accessible seats are encouraged to contact either The University of Pittsburgh Athletic Ticket Office at (800)643-PITT (7488) or email tickets@athletics.pitt.edu for University of Pittsburgh Athletic Events or SMG at 412-648-3078 or email pechelp@pitt.edu for non-Pitt Athletic Events as far in advance of the event as possible to arrange for a comparable accessible seat, if one is available. For more information regarding University of Pittsburgh Athletic Events, you may visit www.pittsburghpanthers.com or call (800)643-PITT (7488) or emailing tickets@athletics.pitt.edu.

For more information about non-Pitt Athletic Events or if you have any questions that are not covered by this Accessibility Guide visit www.peterseneventscenter.com or call 412-648-3078 or email pechelp@pitt.edu.